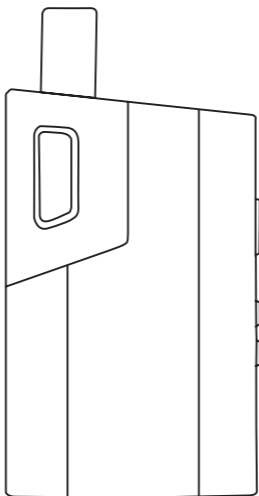


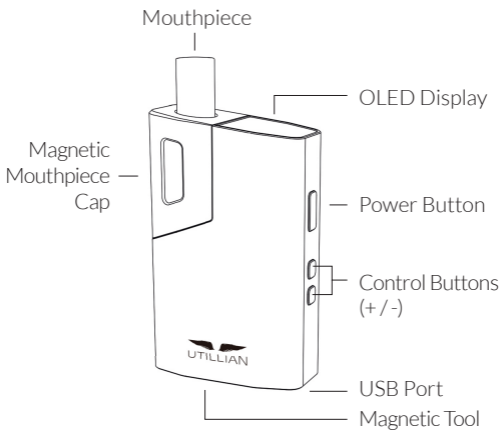


UTILLIAN
— 620 —

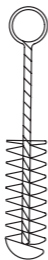


function & form™

IN THE BOX



1x USB
Cable



1x Chamber
Brush



1x Airpath
Brush



Screen Set
(1x Screen &
1x O-Ring)

INSTRUCTION MANUAL

Disclaimer

UTILLIAN™ makes no representations or warranties with respect to this manual and, to the maximum extent permitted by law, expressly limits its liability for breach of any warranty that may be implied to the replacement of this manual with another. Furthermore, UTILLIAN™ reserves the right to revise this publication at any time without incurring an obligation to notify any person of the revision.

UTILLIAN™ is not responsible for any material damage or personal injury the device may cause if used inappropriately, incorrectly or irresponsibly or in non-compliance with the safety instructions.

The UTILLIAN 620™ is not a medical device and cannot diagnose, treat, or cure any illness or medical condition.

The UTILLIAN 620™ is not a smoking cessation device.

If you have health problems, consult a physician before using the UTILLIAN 620™.

The UTILLIAN 620™ is not intended to be used with any illegal, medicinal, or unregulated substances. Any improper or illegal use of this product will void the limited warranty.

The information provided in this documentation contains general descriptions and/or technical characteristics of the performance of the products contained herein. This documentation is not intended as a substitute for and is not to be used for determining suitability or reliability of these products for specific user applications. It is the duty of any such user to perform the appropriate and complete risk analysis, evaluation and testing of the products with respect to the relevant specific application or use thereof. Neither UTILLIAN™ nor any of its affiliates or subsidiaries shall be responsible or liable for misuse of the information that is contained herein. If you have any suggestions for improvements or amendments or have found errors in this publication, please notify us.

All pertinent state, regional, and local safety regulations must be observed when using this product. For reasons of safety, only the manufacturer shall perform repairs to components.

Explanation of Symbols, Warnings & Safety Instructions



Please read and understand the instructional manual and the following instructions in their entirety before first use of the device. Failure to do so may result in serious injury or death.

Follow the instructions diligently as they are of high importance for your safety when using or maintaining the device.

Ensure that each person who uses the product has read these warnings and instructions and follows them.

Keep all safety information and instructions for future reference and pass them on to subsequent users of the product.

The latest manual is available for download on www.UTILLIAN.com

Explanation of Symbols for Potential Hazards and Safe & Appropriate Use

Warning



To avoid injury, it is compulsory to follow the instructions marked with this symbol.

Safety Notice



To avoid damage to the device and equipment, and potential implications of the damage for life and limb, it is compulsory to follow the instructions marked with this symbol.



Warnings & Safety Instructions

Please read and understand this manual and its safety instructions before first use of the device. Failure to do so may result in serious injury or death.

Always follow the instructions in the manual when using or servicing the device.

- Only use original UTILLIAN™ accessories and spare parts.
- Only use with recommended plant material. Other material may cause the unit to catch fire or poison the user.
- Keep the UTILLIAN 620™ and its components out of reach from children and pets.
- Parts of the unit become HOT during normal use. Exercise care when accessing the heating chamber and do not touch the heating elements during operation and cooling.
- Do not plug in the UTILLIAN 620™ directly after use or if the device is warm from heating.
- Do not place on surfaces that insulate the temperature build-up of the unit from dissipating (do not place the unit on beds, couches, pillows, clothing, etc. while charging or if still hot from use), or cover the device.
- Do not store near heat sources.
- Do not expose to extreme temperatures. Condensation of moisture may impair the function of the unit as a consequence.
- Do not expose to moisture and humidity.
- Do not expose to direct sunlight for extended time.

- Do not open or touch internal parts when powered on, when hot, or in use.
- Disconnect from power source for maintenance.
- Do not disassemble or tamper with the internal components.
- Do not use if damaged or broken.
- Do not operate unattended.
- Do not operate in an unusual manner.
- Do not use near flammable goods, such as paper, curtains or table cloth.
- Do not use in an explosive or flammable atmosphere.
- Do not operate if flammable cleaning agents or disinfectants, such as Isopropyl Alcohol, have not fully evaporated.
- Do not use the UTILLIAN 620™ if it becomes immersed in any liquid.
- Do not use any damaged equipment to charge the device (including damaged adapters, anything with frayed wires, etc.).
- Do not bend or damage the charger area.
- Do not charge a defective device.
- Do not use a fast charger or a charger with non-standard voltage and current ratings. Use a charge adapter with the rating $5\text{ V} = 1\text{ A}$, that complies with all currently applicable official regulations.

Potential Health Consequences

- Monitor the effect on your symptoms during and after use and immediately seek medical support if you have concerns.
- Do not use if you suffer from diseases of the respiratory tract or the lungs. The inhalation of vapor may cause coughing.

Intended Use and Reasonably Foreseeable Misuse

The device is intended for evaporation of volatile constituents. The volatile constituents, such as the essential oils, generated from the dry plant material listed below, or similar botanicals, may be evaporated through thermal energy; a temperature setting at least heating to the temperature given in the column *Recommended Temperature Setting* must be used in order to release the respective volatile constituents.

Presented below is an overview of suitable dry plant material for evaporation in the UTILLIAN 620™.

The device is not intended for other uses and if used in an inappropriate manner could be potentially harmful.

Overview of Plant Material

Plant name	Botanical name	Part of plant used	Recommended temperature setting
Lemon Balm	<i>Melissa officinalis</i>	Leaves	142 °C (288 °F)
Peppermint	<i>Mentha x piperita</i>	Leaves	160 °C (320 °F)
Lavender	<i>Lavandula angustifolia</i>	Blossoms	130 °C (266 °F)
Sage	<i>Salvia officinalis</i>	Leaves	190 °C (374 °F)
Thyme	<i>Thymus vulgaris</i>	Herb	190 °C (374 °F)
Chamomile	<i>Matriarca chamomilla</i>	Blossoms	190 °C (374 °F)
Hops	<i>Humulus lupulus</i>	Cones	154 °C (309 °F)
Eucalyptus	<i>Eucalyptus globulus</i>	Leaves	130 °C (266 °F)
Catnip	<i>Nepeta cataria</i>	Leaves	150 °C (302 °F)



Be sure to ask your doctor or pharmacist if you have any medical questions. There is a possibility that some plants could cause allergic reactions. In this event, it is recommended to immediately stop the use of such plant material.

We only recommend the use of plant material of verified quality. Genuineness, purity, and absence of pathogenic germs are verified for plant material according to pharmacopoeial standards, as described in the European Pharmacopoeia or the United States Pharmacopoeia, which can be purchased in pharmacies.

We strongly recommend following the instructions given with the UTILLIAN 620™ in order to set your inhaler to be used with your plant material efficiently and according to your personal preference. The UTILLIAN 620™ is not FDA approved.

Operation of the Device

Recommendation before First Use

- Fully charge the battery before first use.
- Perform a sanitation cycle (pyrolysis) before first use. Heat up the device with the highest power or temperature setting for a full cycle in order to purge any machine oils from manufacturing.

Charging

To charge the UTILLIAN 620™, plug the included **USB Cable** into a power adapter with $5\text{ V} = 1\text{ A}$. Then, plug the micro USB connector of the **USB Cable** into the charging port (**USB Port**) located on the bottom of the device. When connected to a charger, the **OLED Display** on the top of the unit will indicate the charge level.



- Do not use a fast charger or a charger with non-standard voltage and current ratings. Use a charge adapter with the rating $5\text{ V} = 1\text{ A}$, that complies with all currently applicable official regulations.
- Do not use any damaged equipment to charge the device (including damaged adapters, anything with frayed wires, etc.).
- Do not bend or damage the charger area.
- Do not charge a defective device.
- Do not plug in the UTILLIAN 620™ directly after use or if the device is warm from heating.

- Do not place on surfaces that insulate the temperature build-up of the unit from dissipating (do not place the unit on beds, couches, pillows, clothing, etc. while charging or if still hot from use), or cover the device.

Operation

Press the **Power Button** 5 times within 2 seconds to turn the UTILLIAN 620™ on/off. Followed by vibration, the **OLED Display** at the top of the unit will display both the current temperature and set temperature simultaneously, as the chamber heats up. Push and hold the **Control Button** (+) and **Control Button** (-) to switch between Celsius or Fahrenheit. When the current temperature reaches the set temperature, the unit will vibrate 3 times quickly to indicate that the unit is ready to use. The UTILLIAN 620™ will automatically turn off after the session depending on the set session time.

The session timer allows you to control the duration of the session. Push and hold the **Power Button** for 3 seconds to adjust the session timer with the **Control Buttons** (+)/(-) from 3 to 8 minutes. Push the **Power Button** to exit session timer.



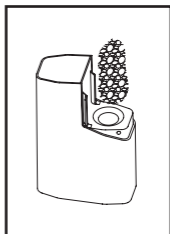
Parts of the unit become HOT during normal use. Exercise care when accessing the heating chamber and do not touch the heating elements during operation and cooling.

Loading

1) Remove the **Magnetic Mouthpiece Cap**.

2) Load ground botanical in the heating chamber and pack down lightly.

3) Re-attach **Magnetic Mouthpiece Cap** and engage **Power Button** to heat it up.



For best results, pack the heating chamber full and lightly tamp down the botanical. Do not over-pack the heating chamber. This will ensure optimum airflow passage for even heat distribution. If vapor is not being released, use the **Magnetic Tool** to gently stir the plant material. Take draws to test the airflow resistance and repeat until desired vapor thickness is achieved.

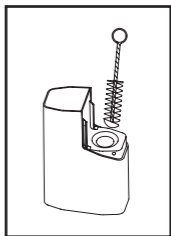


- Only use with recommended plant material. Other material may cause the unit to catch fire or poison the user.
- Do not use if you suffer from diseases of the respiratory tract or the lungs. The inhalation of vapor may cause coughing.

Maintenance & Storing

Cleaning the Heating Chamber

After each session, we recommend emptying the chamber after it has cooled down and brushing out any residual botanicals with the included **Chamber Brush**. After 3 or more sessions, we recommend cleaning the heating chamber by gently brushing it with a cotton swab soaked in pure alcohol. After cleaning, wipe away any remaining alcohol in the chamber with a clean, dry cotton swab. Make sure the heating chamber is dry before use.

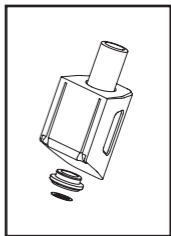


Cleaning the Magnetic Mouthpiece

1) To clean the **Magnetic Mouthpiece Cap**, it must first be disassembled, remove the silicone **O-Ring**, **Screen** and glass **Mouthpiece** by gently pulling out each part.

2) The **O-Ring**, **Screen** and **Mouthpiece** can be soaked in pure alcohol for a maximum of 20 minutes and then rinsed clean with warm water. Allow drying before reassembling.

3) Next, take a cotton swab and dip it in pure alcohol. Gently clean the air pathway in the **Magnetic Mouthpiece Cap** to remove any residue and rinse clean with warm water. Allow it to fully dry before use.





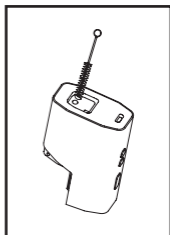
- Do not clean outside of the **Magnetic Mouthpiece Cap** with alcohol.
- Ensure alcohol does not touch the internal parts of the device, as any damage caused by improper cleaning will void the warranty.

Cleaning the Airpath

1) To clean the airpath, first pull out the **Magnetic Tool** from the bottom of the device.

2) Insert the **Magnetic Tool** into the small opening on the bottom of the device to push out the convection helix. The convection helix can be soaked in pure alcohol for a maximum of 20 minutes, make sure to rinse clean with warm water and dry before reassembling.

3) Use the **Airpath Brush** to clean and sweep out any remaining residue from the airpath.



- Keep the UTILLIAN 620™ and its components out of reach from children and pets.
- Exercise care when accessing the heating chamber and do not touch the heating elements during operation and cooling.
- Do not operate if flammable cleaning agents or disinfectants, such as Isopropyl Alcohol, have not fully evaporated.

Troubleshooting



Error	Potential cause	Solution
The UTILLIAN 620™ does not switch on.	The device is not charged.	<ul style="list-style-type: none">• Verify that the battery has been charged.• Verify if the charging cable has been correctly inserted both in the USB Port of the device and the wall adapter during charging.• Verify if the wall adapter has been inserted correctly during charging.
Device remains inoperative after attempts for charging.	The device is faulty.	Please contact customer support immediately.
OLED Display shows "FAULT".	The device is faulty.	Immediately disconnect from the mains and contact customer support.



If errors (column *Error*) described herein cannot be solved with the recommended actions to be taken (column *Solution*), or an error occurs that is not described, please immediately unplug the device and contact customer support.

Never attempt to disassemble or tamper with the internal components, even in case of a malfunction of the device. We recommend contacting customer support. The device shall only be opened by trained service staff utilizing adequate tools in order to avoid damage to the unit. Any attempt to dismantle or open up the device will void the limited warranty.

Warranty

UTILLIAN™ adheres to strict quality control standards and only offers high-quality products that are vigorously tested. In case of quality impairments or defects of UTILLIAN™ products, the following warranty conditions apply.

Limited Warranty

The UTILLIAN 620™ has a twelve (12) month limited warranty on the hardware and is guaranteed against defects in materials and workmanship. To verify the date of retail purchase by the original customer, a proof of purchase is required from a sanctioned retailer. At its discretion and to the extent permitted by law, Thermodyne Systems (UTILLIAN™) will exchange the product with a product that is new, refurbished or is a functionally equivalent product, if the product develops any mechanical defects and a claim is filed within the warranty period. The warranty period starts from the date of retail purchase and does not restart after a warranty claim has been issued.

All products submitted for warranty become the property of UTILLIAN™. The customer covers the shipping costs for warranty support. If you have issues with your product, send an email to info@UTILLIAN.com and a customer service representative will contact you as early as possible to resolve the issue and find the best solution.

Exclusions and Limitations

The limited warranty only applies to devices manufactured by Thermodyne Systems (UTILLIAN™) that can be identified by the "UTILLIAN" trademark, trade name, or logo affixed to them and were purchased at an authorized retailer who is fulfilled by an authorized distributor.

UTILLIAN™ shall not surmise any liability for damages resulting from non-adherence with the instruction manual.

The limited warranty does not apply to:

- Normal performance degradation of materials
- Natural battery degradation
- Parts vulnerable to wear and tear
- Any arising damages due to the user's neglect, or any inappropriate use
- Any case in which the internal components of the product are purposely dismantled, tampered, or accessed in any fashion
- A part or product that has been altered to modify capability or functionality
- Damage caused by use of fast chargers or any charger with non-standard voltage and current ratings; Thermodyne Systems recommends to use a charger with the rating 5 V – 1 A
- Damage caused by the use of the product outside the intended function as described by UTILLIAN™
- Damage resulting from non-adherence with the instruction manual
- Aesthetic damage, including but not restricted to dents, scratches, deformity, and parts broken through product usage
- Damage caused by abuse, misuse, accident, flood, fire, earthquake, or other external causes

The lithium-ion battery is under warranty for a period of three (3) months from the date of retail purchase and is protected from any abnormal defects, which are not deemed as natural battery degradation.

Please note that the software pre-installed on the device and/or later iterations through updates or upgrade is licensed to you, not sold and for use as part of the product only.

The limited warranty is non-transferable and only applies to the original purchaser. If you have purchased through a 3rd party reseller such as eBay, Kijiji, Craigslist, or any other unauthorized retailer, then the limited warranty does not apply. UTILLIAN™ warranties only apply to products purchased at any authorized retailer fulfilled by an authorized UTILLIAN™ distributor. For inquiries pertaining to authorized retailers, please contact us.

Return Policy

Please research the product you are interested in before purchasing. Refunds can only be considered for new, unused, and unopened products at the discretion and under the terms of the authorized retailer. Refund details and terms differ for each authorized retailer and must be acquired from their customer support or website. No refund can be made if the tamper-proof seal is broken or the plastic film is damaged or removed. Products purchased through an unauthorized retailer are non-refundable from UTILLIAN™.

Counterfeiting

Our long-term commitment to combat unauthorized sales and counterfeiting is to ensure the quality of services from UTILLIAN™. UTILLIAN™ is devoted to ensuring that our clients get the brand's up-to-date technologies, attractive form, and top-tier assistance.

UTILLIAN™ warns consumers to be prudent when purchasing UTILLIAN™ products from unauthorized suppliers as the quality, dependability, and safety of these products are unknown and, in some cases, can expose the consumer to hazards that do not occur with genuine UTILLIAN™ products.

UTILLIAN™ has a devoted team that actively tracks and inspects unauthorized suppliers and counterfeiters to safeguard clients and business partners. Because many people do not comprehend the worldwide influence of counterfeiting or the cycle of harm they assist when buying counterfeit goods. By discovering counterfeiters and facilitating legal action against these entities, we believe we are doing our part.

While UTILLIAN™ is dedicated to aiding victims of counterfeiting, we cannot refund money used to purchase infringing products, as these products were not bought from UTILLIAN™, neither can we help in resolving disputes, including support through PayPal or credit card refunds.

Contact UTILLIAN™ customer support to discover more about authorized suppliers, as any product purchased outside of our exclusive sales network has a chance of being counterfeit and is not protected under our warranty.

Recycling & Disposal

The UTILLIAN 620™ holds a lithium-ion battery and should be recycled and disposed of in accordance with local requirements to prevent potential harm to the environment and to human health. The UTILLIAN 620™ contains a built-in rechargeable lithium-ion battery that must be discharged before disposal.

Disposal of Electronic Components



The symbol on the product, the accessories or packaging indicates that this device must not be treated as unsorted municipal waste, but must be collected separately! Dispose of the device via a collection point for the recycling of waste electrical and electronic equipment if you live within the EU and in other European countries that operate separate collection systems for waste electrical and electronic equipment. By disposing of the device in the proper manner, you help to avoid possible hazards for the environment and public health that could otherwise be caused by improper treatment of waste equipment. The recycling of materials contributes to the conservation of natural resources. Therefore, do not dispose of your old electrical and electronic equipment with the unsorted municipal waste.

Disposal of Packaging Waste



The packaging is made of environmentally friendly materials, which may be disposed through your local recycling facilities. By disposing of the packaging and packaging waste in the proper manner, you help to avoid possible hazards for the environment and public health. The symbol(s) on the packaging can indicate the composition of the packaging.

Disposal of Batteries

The product contains a battery. Batteries may not be disposed of with the usual domestic waste. They may contain toxic heavy metals and are subject to waste regulations. For this reason, dispose of used rechargeable batteries at a local collection point.

Product Description

Technical Data

Device

	Metric	Imperial
Operating Temperature	5°C - 40°C	41°F - 104°F
Evaporation Temperature (Precise Temperature Control)	160°C - 220°C	320°F - 428°F
Battery Capacity	2300 mAh	
Size	10.1 x 5.2 x 2.7 cm	3.98 x 2.05 x 1.06 in
Weight	Approx. 128 g	Approx. 0.28 lb

Subject to technical changes.

Charging Input for Device

Input Voltage	5 V DC
Input Amperage	1 A
Power Consumption	5 W

Subject to technical changes.

Manufacturer

In the case of questions about the device, technical problems, warranty claims or disposal of the device, you are advised to contact either of the following addresses:







Thermodyne Systems
11 Progress Ave. #17,
Toronto, ON, M1P 4S7,
CANADA

Thermodyne Systems GmbH
Esperantostr. 8b,
70197 Stuttgart,
GERMANY

Feedback

If you have feedback on our products, including any accompanying item, or the instruction manual you can send an email to info@UTILLIAN.com. We appreciate your comments.

Explanation of Symbols on the Packaging, Device and in the Manual

MARKING	STATEMENT
	Conformité Européenne – This device conforms with health, safety, and environmental protection standards for products sold within the European Economic Area.
	UK Conformity Assessed (UKCA) – The product complies with the applicable requirements for products sold within Great Britain.
	Waste of Electrical and Electronic Equipment (WEEE Directive) – This device is considered an electrical or electronic waste and should not be treated as household waste. The device should be disposed of through an established municipal collection point for WEEE.
	The product complies with regulations for disposal and recycling.
	Please read and understand the instruction manual.
	Federal Communications Commission – This device complies with Part 15 of the FCC Rules. Operation conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



www.UTILLIAN.com

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FR

Cet appareil
et son cordon
se recycilent

À DÉPOSER
EN MAGASIN



OU

À DÉPOSER
EN DÉCHÈTERIE



Points de collecte sur www.quefairedemesdechets.fr
Privilégiez la réparation ou le don de votre appareil !